**INTRODUCTION**

The displacement crisis of the Rohingya people has emerged as one of the most pressing humanitarian challenges of the 21st century. With nearly 1,000,000 Rohingya refugees (United Nations High Commissioner for Refugees, n.d.) currently residing in makeshift camps in Bangladesh, there is an urgent need for innovative solutions that not only provide basic accommodation but also promote productivity and self-sufficiency (Milton et al., 2017). This paper explores the conceptual development of an intelligent accommodation system for Rohingya refugees, integrating sustainable living conditions with opportunities for economic and social productivity while ensuring security by utilizing the capabilities of artificial intelligence (AI).

**Problem Background**

The Rohingya, an ethnic minority from Myanmar, have faced decades of systemic persecution, leading to mass displacement. The influx of refugees into Bangladesh, particularly in the Cox’s Bazar region, has placed immense pressure on resources and infrastructure. Traditional refugee camps often focus solely on providing immediate relief, such as food and shelter, without addressing long-term sustainability and the potential for refugees to contribute economically and socially (Bhatia et al., 2018).

To illustrate the gravity of the situation, consider the story of Tasmin, a 51-year-old Rohingya woman who fled Myanmar’s Rakhine State after horrific violence was waged against her ethnic minority group in late 2017. Tasmin and her five children escaped to the forests behind their home, hiking for eleven days before reaching the Naf River, which marks the border between Myanmar and Bangladesh. Tasmin’s family was resettled in Kutupalong, where they joined nearly one million other Rohingya refugees. Tasmin's story reflects the extreme trauma and severe hardships that all Rohingya refugees endure in these overcrowded camps, where they face dire living conditions, including inadequate shelter, food shortages, and a lack of basic sanitation and healthcare (Relief International, 2019).



Figure 1: Kutupalong Refugee Camp (Humanity & Inclusion Canada, n.d.)

Adding to these challenges, an alarming rise in crimes within the camps, including murders and drug-related offenses, has been reported. These crimes are often linked to the activities of armed groups such as the Arakan Rohingya Salvation Army (ARSA) and the Arakan Solidarity Organization (RSO; The Daily Star, 2023). Moreover, the issue of Rohingya refugees obtaining fake Bangladeshi identification documents further complicates the security dynamics within the camps, creating an environment of instability and fear (Dhaka Tribune, 2023). The rise in crimes can be attributed to several factors, including the lack of economic opportunities and the pervasive sense of hopelessness among refugees. Many jobless youths, facing severe economic deprivation, become involved in criminal activities as a means of survival. Additionally, competition among armed groups for control over illegal activities such as drug trafficking and extortion fuels further violence and instability within the camps (Dhaka Tribune, 2023).

The problems that this research aims to address can be broadly summarized into two main issues:

* **Inadequate living conditions and lack of long-term sustainability**: Current refugee accommodations hinder the economic self-sufficiency and social productivity of Rohingya refugees.
* **Escalating security problems within camps**: Issues such as crime and the misuse of identification documents further destabilize the already precarious environment.

This paper addresses the critical need to rethink refugee accommodation from a perspective that includes productivity, self-reliance, and enhanced security.

**Related Studies**

The conditions within Rohingya refugee camps have been the subject of various academic studies, each shedding light on different aspects of the refugee crisis. For instance, Bhatia et al. (2018) provide an in-depth analysis of the living conditions in the camps, emphasizing the inadequacy of basic facilities and the lack of economic opportunities. Their study highlights the dire need for improved infrastructure and sustainable living conditions but falls short of proposing actionable solutions for long-term self-sufficiency and economic integration.

Similarly, Milton et al. (2017) focus on the health challenges faced by the Rohingya refugees due to overcrowding and poor sanitation. While this study offers valuable insights into the public health crises within the camps, it does not explore the broader socio-economic factors contributing to these conditions or how technology could mitigate them.

The research by Ahmed et al. (2019) further explores the status of Rohingya refugees in Bangladesh, highlighting the extreme hardships they endure, including inadequate shelter and limited access to education and healthcare. However, like previous studies, it does not address the potential for integrating technological solutions to improve the overall quality of life and security within the camps.

Hossain et al. (2020) delve into the security issues within the camps, particularly focusing on the rise in crimes and the involvement of armed groups. Their research underscores the complex security dynamics in the camps but does not consider how AI and other advanced technologies could be leveraged to enhance security and stabilize the environment.

Despite the valuable contributions of these studies, there is a noticeable gap in the literature regarding integrated solutions that combine sustainable living conditions with productivity-enhancing features and advanced technologies like AI. None of the existing research comprehensively addresses the need for a holistic accommodation system that not only meets the basic needs of refugees but also empowers them to achieve economic self-sufficiency and social productivity while ensuring their security.

This research aims to fill that gap by proposing an intelligent accommodation system that incorporates AI to optimize resource allocation, enhance security, and support economic integration within the refugee camps. By addressing these gaps, this study will contribute significantly to the field of humanitarian aid and refugee studies, offering a model that can be adapted and implemented in similar contexts globally.

### Research Objectives

This research aims to propose an intelligent accommodation system for Rohingya refugees that integrates sustainable living conditions, opportunities for economic and social productivity, and enhanced security measures. The objective is to conceptualize a system that addresses both the immediate and long-term needs of the refugees by suggesting a framework that includes essential elements like shelter, sanitation, healthcare, and environmentally sustainable practices. By focusing on reducing environmental impact and ensuring resource availability, this framework will promote lasting benefits for refugees and host communities. Additionally, the proposal envisions incorporating economic activities within the camps, allowing refugees to engage in productive work and fostering self-reliance. This would transform refugee camps into dynamic communities where refugees can contribute meaningfully to their surroundings. Recognizing the growing security challenges within Rohingya camps, including crime and the influence of armed groups, the research will emphasize the importance of integrating advanced security measures. By leveraging AI, the proposed system will aim to optimize resource allocation, enhance security, and ensure the safety of the camp inhabitants. Although this research does not aim to implement the system, it will provide a comprehensive conceptual framework that answers the question: "**How to develop an intelligent accommodation system for Rohingya refugees that facilitates productivity, ensures security, and leverages AI?**" The proposed idea seeks to empower refugees for a more secure and self-sufficient future while reducing the socio-economic burden on the host country.

**Research Contributions**

This research contributes to the fields of humanitarian aid, refugee studies, and AI-driven social innovation by proposing a comprehensive framework for developing intelligent accommodation systems tailored to the needs of Rohingya refugees. The study will offer actionable insights for policymakers, NGOs, and international organizations by demonstrating how AI can be leveraged to create sustainable living environments that also enhance economic and social productivity among refugees. Specifically, this research will provide a detailed blueprint for integrating AI into resource management, security enhancement, and economic development within refugee camps. By addressing both immediate needs and long-term challenges, the proposed solutions aim to empower refugees, reduce dependency on external aid, and promote meaningful integration with the host community. This approach not only enhances the dignity and well-being of the refugees but also mitigates the socio-economic burden on the host country by fostering self-sufficiency and reducing security risks.

**METHODOLOGY**

The methodology of this study is based on a systematic literature review (SLR) approach, designed to comprehensively evaluate existing research and literature relevant to the development of intelligent accommodation systems for Rohingya refugees. This approach ensures a thorough and unbiased collection of data that contributes to forming a robust framework for addressing the research problem. The SLR method follows the guidelines set by Kitchenham et al. (2010) and Petersen et al. (2008), which emphasize the importance of systematic data collection and analysis.

#### 3.1 Search Strategy

The search strategy employed in this study was designed to locate the most relevant academic and scholarly sources across multiple databases. The selected databases include IEEE Xplore, SpringerLink, ScienceDirect, ACM Digital Library, IGI Global, Google Scholar, and Wiley Online Library. These databases offer extensive coverage of technological and humanitarian literature, essential for the interdisciplinary nature of this research.

#### 3.1.1 Keywords and Boolean Logic

A combination of carefully selected keywords was utilized to refine and target the search results. Boolean operators were applied to manage and expand the search results effectively. The following keywords and Boolean logic were used:

* "Rohingya refugees" AND "accommodation system" AND "artificial intelligence"
* "refugee productivity" OR "sustainable refugee camps"
* "AI in refugee security" AND "systematic review"

This strategic combination of search terms helped ensure the search was both comprehensive and focused on relevant studies.

#### 3.1.2 Forward and Backward Search Techniques

In addition to the primary search using databases, both forward and backward citation search techniques were employed. This included reviewing the references cited in key articles (backward search) as well as identifying more recent publications that cited these articles (forward search). This approach ensured that all relevant literature, including the most recent studies, was considered in the review process. This comprehensive search strategy minimizes the risk of omitting any critical studies or emerging research.

#### 3.2 Inclusion and Exclusion Criteria

To ensure the relevance and quality of the reviewed literature, specific inclusion and exclusion criteria were applied throughout the selection process.

### *3.2.1 Inclusion Criteria*

* Peer-reviewed journal articles and conference papers.
* Studies focusing on refugee accommodation, AI applications in humanitarian settings, and security.
* Publications in English.
* Articles published between 2000 and 2024.
* Studies that included abstract or title discussions relevant to refugee accommodation systems or AI in humanitarian settings.

#### 3.2.2 Exclusion Criteria

* Non-peer-reviewed articles, such as opinion pieces or editorials.
* Studies not explicitly addressing AI or accommodation systems in refugee contexts.
* Articles where only titles were relevant but lacked substance in abstracts or full texts.
* Publications without sufficient detail or methodological rigor.

#### 3.3 Selection Process

The selection process was designed to systematically screen studies based on their relevance to the research question

#### 3.3.1 Initial Screening

An initial search of the academic databases yielded 87 articles after applying the defined keywords. Titles and abstracts of these papers were reviewed to determine their relevance to the research question. This initial screening was based on whether the articles mentioned AI, refugee accommodation, and security systems, among other factors.

#### 3.3.2 Secondary Filtering

Following the initial screening, the inclusion and exclusion criteria were applied to refine the list. This stage involved filtering out studies that lacked peer-reviewed rigor or relevance to AI-driven accommodation systems for Rohingya refugees. After this stage, 30 articles remained for further review.

#### 3.3.3 Final Selection

A detailed review was conducted on the remaining 30 articles, which led to a final selection of 13 studies. These were chosen based on their direct relevance to the research objectives, as well as their methodological rigor. Both free full-text articles and those available only through abstracts were considered in this review, with abstracts used to extract data when full texts were not accessible.

**Figure 1** Literature Search and Article Selection for Systematic Review

A diagram of a flowchart

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*Note.* This diagram illustrates the systematic selection process used in this study, from the initial identification of 87 articles to the final inclusion of 13 articles based on predefined inclusion and exclusion criteria.

#### 3.4 Data Extraction and Synthesis

Data extraction was performed with a standardized approach to ensure consistency. For freely available articles, detailed information was gathered from all sections including the abstract, methodology, results, and discussion. For articles where only abstracts were accessible, data extraction focused on the abstracts. This method facilitated a broad review of available literature while acknowledging the limitations imposed by paywalls.

#### 3.4.1 Data Extraction Process

A standardized data extraction form was used to methodically collect information from each study. For fully accessible articles, comprehensive data were extracted across all sections: abstract, introduction, methodology, results, and conclusions. This thorough examination was aimed at obtaining a holistic understanding of each study's contributions. For articles limited to abstracts, the extraction focused on gleaning the most significant points that related to the research objectives of developing an intelligent accommodation system for Rohingya refugees.

#### 3.4.2 Thematic Synthesis

The information extracted was then analyzed thematically, grouping studies into relevant themes such as "AI applications in refugee settings," "security enhancement through technology," and "initiatives for economic productivity." This synthesis helped identify prevalent trends, highlight significant gaps, and pinpoint emerging opportunities within the research area.

#### 3.4.3 Quality Assessment

Quality assessment was performed on the selected studies based on criteria including citation count, publication in high-impact journals, and the rigor of the methodology employed. This rigorous assessment ensured that only high-quality studies were included in the synthesis, enhancing the credibility and impact of the research findings.

results and analysis

***a. Research Data***

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| **An automated cloud-based digitized management system for Rohingya refugee camp in Bangladesh** |
| 1. **Data Consistency and Accessibility:** The proposed system significantly improves the consistency and accessibility of data compared to the existing manual processes.  2. **Efficient Resource Management: The cloud-based approach allows for better tracking and distribution of resources, ensuring that aid reaches those in need more effectively.**  3. **User Role Customization:** The system is designed with various user roles, allowing tailored access and functionalities for different stakeholders involved in refugee management.  4. **Potential for Broader Application:** The framework developed can be adapted for use in other refugee contexts, suggesting a scalable solution for global refugee management challenges. |
| **Sustainability in Refugee Camps A Systematic Review and Meta-Analysis** |
| 1. A significant number of studies focus on health and education sectors as primary areas of intervention. 2. The review identified various categories of interventions, including planning, development, shelters, health and well-being, education, water and sanitation, energy, and economic growth. 3. The majority of the included studies mentioned either SDGs or MDGs, with a notable emphasis on specific goals related to health and education. 4. The authors emphasize the importance of integrating sustainability into the planning and management of refugee camps to improve the overall quality of life for refugees. |
| **Planning the Ideal Refugee Camp A Critical Interrogation of Recent Planning Innovations in Jordan and Germany** |
| 1. he aestheticization and formalization of camp designs can limit refugees' self-determination and agency. 2. In Jordan, the well-designed Azraq camp has reduced opportunities for informal appropriations compared to the more flexible Zaatari camp. 3. In Germany, the shift towards more structured accommodations like Tempohomes reflects a similar trend of increasing control under the guise of improved living conditions. |
| **Moving into a technology land: exploring the challenges for the refugees in Canada in accessing its computerized infrastructures** |
| Digital Divide: There are disparities in access to technology based on socio-economic status, language barriers, and prior experience with technology.  Social Capital: Refugees often have diminished social capital upon arrival, which affects their ability to integrate and access resources.  Community Support: Initiatives such as community computer clubs can facilitate skill development and social inclusion.  Perception of Technology: Refugees view technology as both a tool for empowerment and a source of challenges, particularly regarding security and privacy. |
| **From Temporary Shelter to Permanent Dwelling: Optimizing the Spatial Organization of Refugee Camps in Jordan through Artificial Intelligence** |
| The findings indicate that AI can significantly enhance the understanding of spatial dynamics within refugee camps. By employing machine learning techniques, the study demonstrates how to analyze satellite images to identify patterns and trends in land use and camp organization. The research highlights the potential for AI to inform decision-making processes, leading to improved resource distribution, infrastructure planning, and overall camp management. The study also underscores the importance of continuous monitoring and adaptation to changing conditions within the camps. |
| **Rohingya Refugee Crisis: Security Concerns for Bangladesh** |
| The paper highlights the urgent need for a structured approach to the Rohingya refugee crisis, emphasizing the importance of ensuring security and facilitating the safe return of refugees. It identifies the vulnerabilities faced by Rohingyas due to their irregular status and limited access to resources, which could inform the development of an intelligent accommodation system that enhances productivity while addressing security concerns through proper management and integration strategies. Additionally, the need for international cooperation and humanitarian support is crucial for creating a sustainable environment for the refugees. |
| **Refugees & HCI SIG: Situating HCI Within Humanitarian Research.** |
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| **The Role of University-Ngo Cooperation in Increasing the Entrepreneurial Skills of Youth: An Evaluation Specific to Refugee Youth** |
| The study highlights that enhancing the productivity of refugee youth involves addressing challenges such as limited access to resources, legal complexities, and cultural barriers. It emphasizes the role of collaborative initiatives between universities and NGOs in providing essential training and mentorship, which can empower refugees and improve their economic contributions. Additionally, fostering social cohesion and cultural understanding is crucial for creating a supportive environment that ensures both productivity and security for refugee communities. |
| **Investigating Technology Concepts to Support Rohingya Refugees in Malaysia** |
| - Safety and Security: The system must prioritize secure living conditions and include features like surveillance and emergency communication tools to protect residents  -Access to Resources: Integrating information hubs within the accommodation can help refugees access vital services and resources, enhancing their productivity and community integration |
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